

**IMS POLICY**

**INTEGRATED  
MANAGEMENT  
SYSTEMS**



## Integrated management systems

To offer excellence in the provision of services, enabling the implementation of innovative solutions that integrate technological advances into the products and services offered, ensuring compliance with applicable contractual, regulatory and statutory requirements and maintaining a commitment to the confidentiality, integrity and availability of data, seeking the satisfaction of our customers, based on the continuous improvement and effectiveness of the Management Systems". (version 03)

## Integrated Policy Objectives

Continuously improving service provision, ensuring compliance with applicable requirements and maintaining a commitment to confidentiality, integrity, data availability and continuous improvement;

- Monitor the results of risks inherent to the business, seeking to improve the ability to identify possible threats;
- Monitoring the performance of processes, seeking continuous improvement;
- Monitoring the expectations of the work environment and opportunities for career growth;
- Expanding the market as a source of support for the organization and meeting the intended financial objectives;
- Monitoring supplier performance;
- Monitoring compliance with the legal requirements in force in the country inherent to the business.

## Scope

- ANBT NBR ISO/IEC 27001: "Montreal Informática's ISMS is applicable to all of the organization's activities related to the organization's information management, regarding the storage, processing and transmission of information through the organization's and its clients' computer resources. This includes the processes of integrated management system, human resources, print center, information technology, customer relations, purchasing, development and legal, in accordance with the Statement of Applicability Version 03."
- ABNT NBR 15540\_Print Center: "Security system for the manufacture of security documents and printed matter, including confidential documents."
- ABNT NBR ISO 9001\_Print Center: "Manufacture of security documents and printed matter, including confidential documents."

Classification of the information: Public

Note: Exclusion of item 7.1.5, MONTREAL Informática does not carry out any activities related to the requirements mentioned that could jeopardize the process.

- ISO 9001\_Software Factory: "Development, processing, maintenance, consultancy, training and implementation of systems engineering and software architecture projects".

Note: Exclusion item: 7.1.5.2 software development does not carry out activities that are related to the aforementioned requirement that could jeopardize MONTREAL Informática's business.

## General Definitions

This Policy is established and approved by Montreal's senior management and is valid from the date of its approval. Its distribution is unrestricted and it is available for consultation on the organization's communication channels, for both internal and external audiences. At planned intervals (at least once a year) or on the occasion of significant changes, this Policy is critically analyzed to ensure its adequacy, continued relevance and effectiveness.

Board approval on 03/28/2024

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